



City of Umatilla Florida

Leak Credit Request

A **sewer** adjustment may be available if a leak occurs which results in water loss that does not enter the sewer system. A letter or repair bill must be submitted to City Hall along with this form. If a customer qualifies, the adjustment will be for sewer usage above the customer's monthly average (up to 20,000 gallons). The City does not give credit for water usage above normal. All water that goes through a meter must be paid by the customer.

Please pay your current bill in full to avoid any late fees or termination of water service.

The following rules and restrictions apply:

- Request form must be completed.
- Request must be received within 20 days of the bill due date.
- Attach documentation verifying repairs, including any contractor invoices, supply purchases, etc.
- One adjustment is permitted per 12-month period.

Customer Name: _____

Service Address: _____

Customer Account #: _____

Customer Phone #: _____

Bill period for which adjustment is being requested: _____

Customer Signature

Date

Please return this form along with your receipts/documentation to City Hall or via email at utilities@umatillafll.org

OFFICE USE ONLY: Date of Last leak adjustment _____ (Must be 12 Months or Longer)

Calculated Sewer Credit: _____ Calculated by: _____

Credit Entered by: _____ Account Noted: _____